Oracle Utilities Meter Data Management Release 2.0.1

Utility Reference Model

3.3.2 Manage Service Agreement (Usage Subscription)

May 2012

ORACLE

Oracle Utilities Meter Data Management Utility Reference Model 3.3.2

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Chapter 1

Overview

This chapter provides a brief description of the Manage Service Agreement (Usage Subscription) business process and associated process diagrams. This includes:

- **Brief Description**
- **Business Process Diagrams**
- **How to Read and Understand Process Diagrams**

Brief Description

Business Process: 3.3.2 MDM. Manage Service Agreement (Usage Subscription)

Process Type: Process

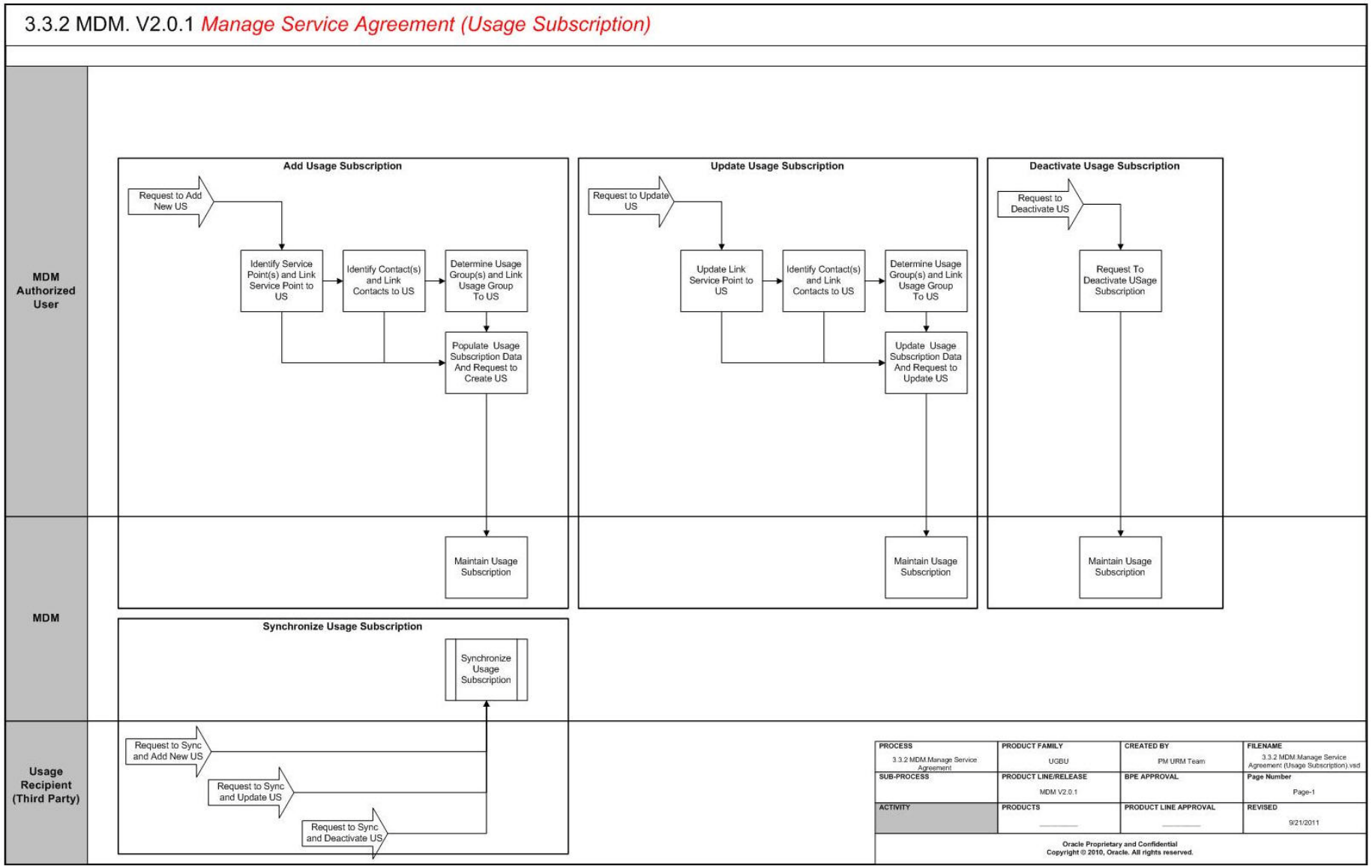
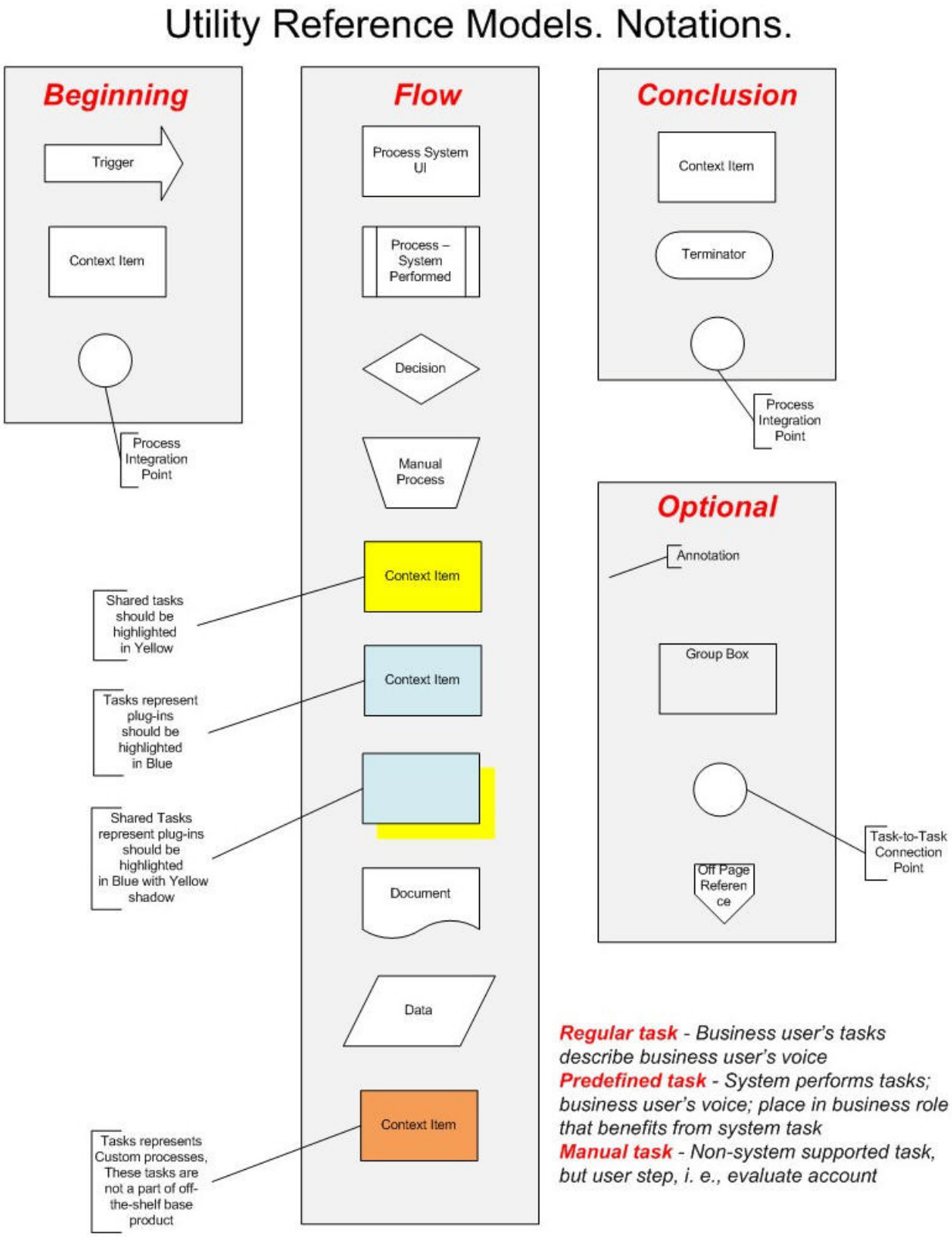
Parent Process:

Sibling Processes:

The process described in the document takes place when Service for the Customer should be established or modified and Service Points' usage should be sent to one or more external systems (such as a Billing system) in order to calculate the charges for the service.

Usage Subscription reflects specifics of the agreement between Service Company and Customer. MDM application determines and controls usage calculation and sending process for all the Service Points related to the Usage Subscription.

Business Process Diagrams



How to Read and Understand Process Diagrams